



#### OUR FULL RANGE OF SAP SERVICES SPAN THE ENTIRE PROJECT LIFE CYCLE, INCLUDING:

- Custom software development
- Output (Adobe, Smart Forms, SAPscript)
- · SAP development
- Web and enterprise services
- Training
- Project management
- Contract and permanent staffing
- Business planning and consolidation (BPC)
- ECC6 upgrades
- EDI solutions

## PARTNER WITH LOCAL EXPERTS

Headquartered in Chicagoland, STEP UP Systems Group is a smart choice for organizations in the Illinois, Indiana and Wisconsin tri-state area. When you partner with us, you can rely on our skills honed by working with top companies around the world – while getting the attention and savings that come from staying local.

# STEP UP SYSTEMS GROUP DELIVERS HIGH LEVEL, ON-TARGET SAP SOLUTIONS THAT WORK.

Our approach is simple. Adept at SAP technology processes, we also make sure that our solutions deliver bottom-line results. By walking the line between technology and business, we ensure you get the most out of your technology investment.

When STEP UP Systems Group comes in, we hit the ground running. Because for a successful SAP implementation, there is no substitute for experience.

#### WHAT STEP UP CAN DO FOR YOU.

We look at each client's needs holistically, making sure your SAP solution accentuates your competitive advantage. And our consultants are SAP experts with years of experience mastering mission-critical skills. So when it comes to your project, there is no learning curve. There's simply a straight line to the end result.

Whether you are looking to develop a new SAP project, fix a broken one or something in between, *STEP UP Systems Group* has the proven expertise to get the job done. On time. Within budget. And in a way that benefits your organization as a whole.

#### **GET A FREE CONSULTATION TODAY!**

See how *STEP UP Systems Group* can help your organization take SAP to the next level. Call us at **847-821-2700** or e-mail us at **elevate@susg.com** for a free consultation.

### WHAT WE HAVE DONE FOR OTHERS. Imagine what we can do for you.

#### **FILLING IN UPGRADE GAPS**

#### Challenge

A company was running behind on a critical SAP upgrade project.

#### Solution

The client needed a small team to come in and complete a series of challenging tasks not yet allocated to internal staff.

#### **Details**

STEP UP came in to design and develop solutions in the output area, leveraging Adobe Interactive Forms. They also completed a complex conversion which was core to the upgrade. The project got back on track and the deadline was met.

## TRAINING USERS AND STAFF ON NEW TECHNOLOGY, AS WELL AS FINALIZING IMPLEMENTATION

#### Challenge

A client recently went live with SAP. Faced with users new to the system and an IT support team new to SAP software, the company needed help educating users and employees, along with completing work.

#### Solution

STEP UP was brought in to fill open IT positions with senior-level resources to both get work done and mentor the client's staff.

#### Details

Our team worked closely with the organization to fix and improve existing programs such as International Taxation. In addition, we educated and trained end users and the IT staff. We began by completing some processes that weren't fully implemented by the client's integration partner. Next, we worked through the open items list that occur during a major rollout.

#### **GETTING A BUSINESS BACK ON TRACK**

#### Challenge

A key employee leaves without transition, putting business operations at risk.

#### Solution

STEP UP jumps in when a key employee leaves without knowledge transfer and detailed documentation.

#### **Details**

When an essential technology employee left his midsized company, he left the IT department in a lurch. With little documentation of what was implemented, day to day operations became difficult. STEP UP came in and temporarily took over. We began by quickly assessing the situation and doing triage. Next, we began clean-up, stabilization and ultimately, documentation and knowledge transfer.

We were able to quickly uncover the issues, salvage what we could and correct areas that needed improvement while instituting best practices throughout. We concluded the project with thorough documentation, so our client was able to resume ongoing technical maintenance and support.

#### **BUILDING A FINANCIAL SYSTEM**

#### Challenae

A Fortune 500 company was looking to centralize credit and debit processing.

#### Solution

STEP UP built a central transaction system that enabled the company to save time and improve workflow.

#### **Details**

Our team partnered closely with the client to build a central transaction processing system which consolidated the workflow into a single screen to manage millions of dollars in credits and debits. We worked closely with the organization's business users and systems analysts to recommend, design, implement and code the system.

SAP Elevated.